

North East Inner City Initiative Programme Implementation Board

Location: Ozanam House, 53 Mountjoy Square (West), Dublin 1.
Time and date: 8am, 29 th May 2019
Attendance: Chair – Michael Stone, Chief Superintendent Séan Ward (An Garda Síochána), Superintendent Paul Costello (An Garda Síochána), Feargal O'Rourke (PWC), Conor Rowley (DCYA), Fergus McCabe (NICCC), Mary Cregg (DES), Mary Keenan (DoT), Donal Cassidy (HSE), Jim Walsh (DoH), Ursula Donnellan (DCC/Programme Office), Karl Mitchell (DCC), Clare Butler (DoT/Programme Office), Michael O'Riordan (Programme Office).
Apologies: Noel Hand (DEASP), Brendan Kenny (DCC), Noel Wardick (Dublin City Co-op/ NICCC)
Eilis Lawlor, <i>Just Economics</i> , attended for the last section of the meeting.

Minutes of previous meeting:

Proposed: Chief Superintendent Sean Ward (An Garda Síochána)

Seconded: Donal Cassidy (HSE)

1. **Community Update:**

- Liberty Park – residents have reported a definite improvement in the area and a decrease in anti-social behaviour since the commencement of the initiative by the An Garda Síochána.
- Rutland St – Crèche has relocated, this has given rise to concerns from residents that an older element will be attracted and engage in drug dealing etc. An Garda Síochána advised that they have a plan to mitigate against this.
- Community Policing Forum (CPF) – Concerns have been raised that the CPF has ceased operations. Discussions ongoing with a number of groups and individuals in relation to the situation. Concerns increase when violent acts occur in other areas of the city.
- Evaluation and Impact – *Just Economics* - some concerns were raised in relation to the short timeframe provided for feedback on the Theory of Change for the subgroups.
- Migrant Ethnic Communities group – next meeting is planned for 6th June – An Garda Síochána are making a presentation on their work to the group. Training has been organised for July in relation to what is meant by Integration, Inter-culturalism, etc. to try to ensure that everyone is coming from the same perspective. The group has indicated a need for a worker to assist with this work in the NEIC – discussions ongoing with DCC and the Office of Promotion of Integration, Department of Justice & Equality on this matter.
- FORSA small grants – application process is open until 31st May 2019.

2. **HSE Update**

- HSE confirmed that they have received the funding of €1.291 million for the NEIC funded projects.

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- Case Management - This service is being put in place by core HSE RIS staff and by experienced case managers from voluntary partners, namely - Coolmine and Chrysalis - who are being resourced to provide additional staffing in the area. In addition, recruitment of HSE case managers has commenced with interviews to be arranged as soon as possible
- Common Assessment Tool - The implementation in NEIC area is 1st July for all statutory and voluntary agencies. Training is currently being developed and this will commence in June with a rolling training calendar and the development of a train-the-trainer model to ensure sustainability.
- Stabilisation beds – Beds will be ready for occupancy by end June 2019. Listing and prioritising service users who are ready for stabilisation is ongoing; they will then be care planned in line with the new initiatives using the common assessment tool, and a referral will be made by the relevant Health Care Professional to the Peter McVerry Service (PMcV).
- There will be full inpatient MDT support from GP's, Nurses, Pharmacists and counselling provided to residents. Health care professionals will keep in contact with the case manager assigned to the service user to ensure they continue to be supported once stabilisation is complete.
- Full wrap around service to occupants of the stabilisation beds - Care pathways currently being developed by PMcV to ensure full wrap around support to service users using the stabilisation beds thus ensuring all their medical and social needs are being catered for. This process will be supported by the common assessment process.
- Summerhill Inclusion Health Hub - Inclusion Health Hub is up and running and will be operating at full capacity in July 2019. This new service is providing services from Safety Net, HSE - Health Link Team and additional maternity services for women in addiction. An informal meeting of partners is scheduled for the 7th June.
- Enhancements to maternity services to women in active addiction - Referral pathways between the Dove clinic in the Rotunda Hospital and the Inclusion Health Hub are being developed. Enhancements to the anti-natal and parenting programmes currently available are being considered.

3. Business Update

- Staff from PWC taxation section had a “work day” in Marino College, North Strand where they undertook a clean-up and planting in the memorial garden and development of a student area in the college. There are opportunities for similar projects to be undertaken – DCC to identify possible locations.
- A number of Community Groups have indicated a need for support for their Boards – list outlining requirements to be forwarded to for consideration and follow up.
- A need for assistance with completion of application forms for various grants (e.g. Sports Capital grant) has been indicated by community groups – the possibility of hosting a workshop was discussed. (Community rep to follow up and advise).
- A meeting was held with reps from DCU Access programme to explore possible collaboration and support with second level schools in the area. Further discussions with Department of Education and Skills required.
- 4 students who participated in the work experience programme have been offered paid summer work with their host company (2 in Matheson; 1 in Beauchamps and 1 in THREE).

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- A project management resource was offered to the PIB to assist with strategic planning and programme management.

4. Budget Group

Funding for both the *Liberty Park* and the *Integrated Service for Drugs and Alcohol* initiatives has been forwarded to An Garda Síochána and the HSE respectively

The following recommendations for funding as proposed by the Budget Group were approved:

Sub Group	Application	Mulvey Action	Cost
1	Additional Funding for Drug-related Intimidation Project.	1.9	€58,000
2	Holistics Counselling Service (HOPE)	3.17	€10,000
	Total		€68,000

This brings the total funds approved by the PIB to date to **€5,319,754**.

It was noted that 5 additional SEF places were approved – these places can be accommodated from the existing €1million SEF budget for 2019 but will necessitate an increase in funding for 2020. This brings the total number of places allocated under the SEF pilot to **55**.

A proposal to allocate funding for the purchase of IT equipment to support the rollout of PTECH has been referred back to sub group 2 and the budget group for consideration.

NB - funding of €705,000 was agreed for projects emanating from Subgroup 3. The Chair requested firm details to be presented at the next board meeting as to how these funds are to be used.

5. Community Grants.

Applications for round 1 of the Community Grant scheme was open from 1st April 2019 to 30th April 2019. 45 valid applications were received seeking a total of €137,469. The panel evaluation process took place on 22nd May 2019. The outcomes presented to the NEIC PIB were as follows:

- That €46,232 be approved for spending to 24 applicants and arrangements made to transfer payments accordingly.
- 21 applicants refused or referred elsewhere for further consideration and action as appropriate.

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The Board accepted the recommendations of the evaluation panel and approved the allocation of the funds.

It was also agreed that all applicants would be written to detailing the outcome of their application.

6. Tusla

The Chair outlined to the Board the details of the meeting he and Conor Rowley had with Ms. Joy McGlynn, Tusla Area Manager, following her recent correspondence to him seeking a place on the PIB for Tusla – Child and family agency.

He advised that he outlined to Ms. McGlynn that the PIB is an implementation board and if Tusla were to be offered a place it would be on the basis that they would be proactive and play an active part in implementing the recommendations of the Mulvey report. It was further outlined that Ms McGlynn was positively disposed towards this. On this basis, the Chair proposed Tusla's participation on the PIB. The proposal was approved by the board on the basis that Ms McGlynn would be the representative and that the place is non-transferrable. The community rep welcomed Tusla's addition to the PIB.

7. Subgroup reports

Group 5 - Addiction Group

- A workshop to discuss the outcome of the Needs Analysis research and to review recent developments in drug related services in the NEIC will be arranged for late June/early Jul. It is expected the workshop will lead to an agreed work plan for further development in services.
- Two funding applications were discussed, one was forwarded to the Budget Group for consideration and further info was requested on the other application.
- The group considered a draft proposal for a primary care addiction assessment hub. The group requested some clarification in relation to the submission and for costings for the proposal to be developed.
- Concern was expressed in relation to the significant numbers of homeless people in the area and the capacity of services in the area to deal effectively with the numbers presenting in particular homeless families.

The HSE reported that the numbers of homeless families is proving to be a strain on their resources in the area.

DCC rep explained that people gravitate to the city. It was acknowledged that accommodation for single men provides a particular challenge. Overall figures indicate that families in crisis make up approximately 40% of those experiencing homelessness. Another 40% approximately are people who have experienced difficulties with landlords.

- Representative from Housing First will be invited to make a presentation to the subgroup's June meeting as to how their service will work in the NEIC.

Group 4 – Physical Infrastructure

- Rutland St School

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- Enabling works commenced on 20th May.
- Part 8 process for the main contract is progressing.
- A public information session was organised for 14th May – turnout was disappointing.
- **Public Realm Plan** – work is ongoing with the contractor. Community reps on the subgroups to suggest innovative ways to engage the public in the consultation process. An update will be presented at the next PIB meeting.
- Public lighting upgrades on for Rutland St., Railway St. and Sean McDermott St. are completed.
- **Litter Initiative** –
 - A further meeting of the group has been held.
 - The Green Ribbon have been working with the residents and tenants. An interpreter has been engaged to assist with the work.
 - DCC have written to landlords in the target area in January 2019.
 - No response to date – DCC to write again. A range of agencies and Departments are assisting in the process.
 - More detailed report will be provided at the June PIB meeting.
- **Urban Land Institute (ULI) Advisory Panel**
 - Dates confirmed 23rd to 28th June
 - Interviews with a range of stakeholders will be held on Tuesday 25th June.
 - Plenary session on Friday 28th June.
 - DCC currently finalising itinerary and interview list.
- **Green Ribbon**
 - The consultant who has been working with them has completed the work.
 - A report has been completed in relation to the operation.
 - This has possibilities to become a pilot social enterprise – further discussions required.
- An update on the status of a number of projects was circulated to the group for information.
- **Events**
 - The Gospel Rising event (17th to 19th May) was very successful.
 - An event to mark Bloomsday in the Monto is scheduled for 14th June in Liberty Park (12.30pm to 2pm)
 - Cruinniú na nÓg will be held in Liberty Park on Saturday 15th June.

Group 3 – Integrated System of Social Services.

- The participants from the Executive Leadership programme met with representatives from University of Limerick to advance their proposal. Proposals are expected for the next PIB meeting.
- A meeting in relation to Community Case management (CCM) was held on 20th May with representatives from DCC, Tusla, An Garda Síochána and HSE. An outline of the concept was presented. The group has arranged a subsequent meeting and are to revert with an operational plan.
- A meeting of the subgroup has been organised for 6th June to finalise the Integrated Delivery Framework (ISDF).
- Representatives from Department of Education and Skills (DES) and the Department of Children and Youth Affairs (DCYA) met with the school principals' network.
 - Principals were positively disposed to the City Connects proposal.

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- Attendance is an issue with a certain cohort of students where there is chronic poor attendance – City Connects will assist with this.
- Principals see themselves as part of the solution.
- DES and DCYA are engaged in ongoing contact with Boston City Connects.
- It is estimated cost will be in the region of €300,000 to implement this for this initiative. In NEIC schools.
- DES has offered space in some schools to HSE to deliver outreach services.

Group 2 – Education, Training and Employment

- Mr Gerry Cullen, Principal of Mount Carmel secondary school has joined the subgroup.
- Following evaluation of the tenders in respect of the Social Enterprise/Social Economy research Collaboration Ireland was approved as the successful bidder. An initial meeting has been arranged for 4th June to discuss details of the project.
- Summer work placements – 20 leaving certificate students have been offered paid summer work in companies in the funds industry as part of the Business in the Community Ireland (BITCI) NEIC Summer Work Placement Programme. Subgroup 2 rep undertook to share company names with the business rep.
- 4 transition year students that participated in the work experience programme have been offered and accepted paid summer work also.
- The Chair of subgroup 2 is to meet with the Public Appointments Service (PAS) seeking their assistance with summer work placements and work experience.
- A strategy paper is being drafted in relation to work experience and summer work placements for 2019/2020.

Group 1 – Crime and Drugs.

- Fitzgibbon Street Garda Station – the latest update from the OPW indicates that the upgrade work on the station will be completed in August/ September 2020.
- 10 new probationer Gardaí are due to commence in the DR, North Central division in the next few weeks – the majority of these will be assigned to Small Area Policing (SAP) work.
- Training will be provided for all new probationer Gardaí involving community representatives.
- There is an increase of 62 personnel in the Division since 2018. This includes a number of Garda staff who will take on administrative roles to release Gardaí for front line policing duty.
- Installation of additional CCTV cameras is nearing completion.
- Following a meeting with the successful tenderer – a revised proposal in relation to A Drugs Intimidation Initiative has been received.
- Garda Eimear Cantwell has received an award as part of the Dublin Hero's programme.
- Community case management – An Garda Síochána playing and active role in this.
- The Liberty Park initiative has commenced.

Chief Superintendent Sean Ward announced that he is retiring from An Garda Síochána on 14th June. The Chair thanked the Chief Superintendent for his support to him personally and for his

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work on both Sub group 1 and the Programme Implementation Board since the inception of the NEIC initiative. He wished him every success in whatever he intends to do after his Garda career.

8. Evaluation and Impact

- Eilis Lawlor, *Just Economics*, presented to the Board on the work that has been undertaken to date.
- Following the presentation a broad discussion took place involving all Board members present.
 - The main points from the discussion were:
 - The work to date has been useful and informative. It has highlighted issues (some that we were aware of and others that we were not aware of).
 - There is a need for a strategic plan and clear terms of reference for the individual subgroups and for the Initiative as a whole. The Theories of Change that have been developed will assist with this process.
 - We need to deliver on the Mulvey actions as a first priority and then consider possibly moving beyond them.
 - Some key indicators would be welcome as an addition to the Theories of Change.
 - We have a decentralised model which is building strong links with the community.
 - Need to capture the resources – not just the €6.5 million in 2019 but what we are leveraging from other sources.
 - It is important to learn the lessons from here so they can be used in similar projects elsewhere.
 - Documenting progress is good for learning
 - Knowledge management is important for the project.
- Following the discussion it was agreed to accept the offer of assistance from the business sector and that a Role Specification for a Project Manager (PM) would be developed. The PM will assist the individual subgroup chairs in developing in developing 12 month strategic plan Terms of Reference for their subgroups in line with the actions contained in the Mulvey Report and Theory of Change document that has been developed by *Just Economics*. The PM will also develop a high level, overarching 12 strategic plan for the initiative informed by the individual subgroup plans.

Next meeting: Wednesday 26th June 2019 @ 8.00am

Venue: Fáilte Ireland Offices, 88-95 Amiens Street, Dublin 1, D01 WR86

Summary of agreed actions for next meeting:

What	Who
Correspondence to issue to TUSLA re participation of the NEIC programme Implementation Board.	Programme Office /Chair
Meeting with IBAL representative to be arranged.	DCC/Programme Office

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Details of City Connects programme (including finance implications) to be provided.	DCYA/DES
List of participating companies in BITCI summer work initiative to be forwarded to F O'Rourke	Programme Office
Correspondence to issue to Garda Eimear Cantwell on her award.	Programme Office / Chair.
Role Specification for Project Manager to be forwarded to F O'Rourke for action.	DoT/Programme Office