

Invitation to Tender

The North East Inner City initiative invites tenders from experienced community organisations to undertake research in the area of Dublin's North East Inner City (NEIC) in relation to new communities and to make recommendations on building cross-community cohesion and ensuring that the NEIC initiative is fully inclusive of new communities.

Background and Context

The North East Inner City Programme Implementation Board was established in June 2017 to implement the recommendations for the long-term social and economic regeneration of the area set out in the Mulvey Report. Led by an independent chair, Michael Stone, the Board comprises the key Government departments and agencies, community and business representatives from the North East Inner City. The work of the Board is supported by the local Programme Office.

The Mulvey Report highlighted the clusters within the NEIC of a growing migrant population some of whom are affected by social and economic disadvantage. Added to this are the challenges faced by those that come from non-English speaking countries which can present additional barriers to accessing services, education, training and employment. It is important that the actions and measures progressed from the Mulvey Report benefit and support the new communities in the area in an equal and inclusive manner and support the wider objective of building cross-community collaboration and cohesion as part of creating a new narrative for the area and its people.

In relation to people from new communities, a greater understanding is required of the barriers faced in relation to accessing education, training and employment. They are not a homogeneous group and their needs will vary according to their age, gender, language, culture, prior experiences of learning and country of origin.

This work will link in with the goals and objectives of the Migrant Integration Strategy which state that new communities should be facilitated to play a full role in Irish society especially in relation to:

- participation in social and economic life of the community;
- participation in cultural and sporting activities with preservation of own traditions;
- language skills necessary to participate socially, culturally and economically;
- knowledge of Ireland's and local history and culture;
- celebration of migrants national ethnic and cultural identities;
- participation in political and public life;
- support to access and navigate public services.

Objectives

The purpose of this tender is to seek proposals from suitably qualified and experienced community organisations to carry out research through engagement with new communities directly and through existing community organisations to:

- Map current services, programmes and links to the range of new communities in the area including the extent of representation on local structures, English language services and language appropriate signage and information.
- Initiate a series of community led conversations on creating a sense of belonging, celebrating culture and building cross-community cohesion culminating in a crosscommunity event to share and discuss findings.
- Report on the above, making a small number of recommendations to ensure the NEIC work
 is inclusive of new communities, promotes cross-community interaction and understanding
 and might most effectively deliver on the three specific actions in the Mulvey Report:
- Action 2.8 The language needs of those with poor English proficiency will be specifically considered in education and training programmes.
- Action 3.14 Local structures will work to include representatives of new communities in the area and community support funds will be sought under the relevant programmes to promote the integration and inclusion of migrants.
- Action 3.15 In line with national policy, local services will give specific consideration to ensuring language appropriate formats and signage are in place.

Key Steps

- 1. Establish an Advisory Committee to advise and support this programme of work with representation from the NEIC Programme Implementation Board.
- 2. The Project will engage in the first instance with the many groups active in the area including New Communities Partnership, DALC, Hill Street Family Resource Centre, Citywide, NYP, LYCS, Dublin City Community Co-Operative, Akidwa, Asian Groups, Migrant Rights Centre, Georgian Court Direct Provision Centre, Jesuit Refugee Services, Ozanam House, CDETB plus other players in this sector to map current services, programmes and links to new communities and identify main issues.
- 3. Carry out an initial programme of outreach work within the adult population through parents of school children, parent groups in crèches, adult education centres, and in particular hard-to-reach communities such as local flat complexes e.g. Empress Place and

- Liberty House, to invite members of the community to participate in focus groups discussing, "Creating a Sense of Place and Belonging".
- 4. Develop and provide focus group sessions (for 15 − 20 participants) together with one-toone meetings with individuals and local community organisations which will identify the
 needs of community in an education and learning setting which will stimulate the sense of
 ownership and belonging, as well as being safe and culturally diverse.
- 5. In consultation with local service providers, statutory agencies and voluntary groups. organise a consultative conference on the findings and recommendations of the research (the cost of this will be agreed with and met by the NEIC Programme Office).
- 6. Publish a report on the work with outcomes and recommendations for the medium and long term goals for integration in the area. (costs associated with the publication will be agreed with and met by the NEIC Programme Office).

The NEIC Programme Office will oversee this project, and will work closely with the successful tender holder.

Area:

The area encompassed by the North East Inner City is the Dublin - North East Inner City RAPID area defined by POBAL - for more information see www.pobal.ie. This work should encompass local services located nearby which serve residents in the area.

Timeline:

This project should be completed no later than 30th June 2018.

Budget:

The Budget for this project should not exceed €23,000 excluding cost of conference and publication as outlined above which will be determined, agreed and covered by NEIC Programme Office.

Requirements for Submission:

Please submit your tender application, by 5pm on Tuesday 27 February 2018 and include:

- An overview of your organisation and its experience in research and community development work including with new communities
- Outline of work on similar projects and links to same.
- Profile of research personnel to be involved in the project.
- Outline of the methodology and approach to the research, including consultation/engagement with stakeholders.
- Timeline for completion.
- A breakdown of total costing, inclusive of VAT.
- Tax clearance certificate.

• Contact details of two recent professional referees who can be contacted.

Criteria and Assessment:

Each tender application will be assessed on the following:

- <u>Experience</u>: Proven experience in research and community engagement; knowledge and experience of services to new communities in Dublin's North East Inner City.
- <u>Methodology:</u> Demonstrating knowledge and understanding of tender brief; the quality of the methodology design and approach to the research; demonstration of evidence of competence to complete the work in agreed timeframe.
- <u>Cost:</u> breakdown of costs; value for money.

Applications

Tenders should be submitted to, Dublin North East City Programme Office via email **by 5pm on Tuesday 27 February 2018.**

Late submissions will not be accepted. The NEIC Programme Office may contact referees throughout the assessment process; and applicants may be contacted for further discussion or clarification on their submission.

Enquiries to:

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